



Barton Pool Service
6849 Hawthorn Park Dr. 46220
Phone: 317-735-2323
Email: service@bartonpool.com

Barton Pool Service Reoccurring Maintenance Contract

Service Level Selection (charged on a per visit basis):

Initial to Indicate Selection:

“Basic” Maintenance Plan

Pool Only \$55+chemicals _____

Spa Only \$50+chemicals _____

Pool & Spa \$70+chemicals _____

Services Include:

- Professional water test
- Dosing and treating for proper chemical balance and sanitation
- Visual inspection of equipment pad function
- Backwash media filter (if applicable)
- Empty all skimmer and pump strainer baskets
- Verify proper operating water level
- Refill chlorinator/sanitation feeder
- Total visit time not to exceed 45 min

“Full Service” Maintenance Plan

Pool Only \$95+chemicals _____

Spa Only \$60+chemicals _____

Pool & Spa \$120+chemicals _____

Services Include:

- All of the above mentioned “Basic” services
- Brush waterline tile, sidewalls, pool entry systems, and pool floor
- Skim net surface of water
- Vacuum pool bottom
- Leaf-blow cover and surrounding deck area free of debris
- Priority service scheduling for potential service repairs
- Total visit time not to exceed 90 min

Frequency of Service Selection:

“Service Plus”: 2 visits weekly; 1 Basic Service & 1 Full Service starting following week of opening.

(10% Discount offered for ‘Service Plus’ selection)

Initial: _____

“Weekly”: Reoccurring Service Level Selection from above, performed within 7 days.

Initial: _____

“Bi-Weekly”: Every 2 weeks, perform Service Level Selection from above.

(often incurs extra chemical and cleaning charges due to time between visits)

Initial: _____

Attention All Maintenance Plan Customers:

In order to ensure the quality results we wish to maintain for all our customers, **we stipulate that the chemicals we use in your pool come from Barton Pool Service.** We use industry recognized, and professional/commercial strength products to garner the top results we strive for. Barton Pool Service will not use chemicals purchased elsewhere. We ask that you instead consider a **chemical package selection** or **select individual items** from our discounted **Spring Order Sheet** to get the best prices of the season on the supplies you need for this year (and FREE delivery at first visit). Don't worry if you don't know everything you may need, we will still deliver and sell you the necessities at regular in-season prices when we begin our regular visits.

Barton Pool Service cannot be held responsible for inability to perform service due to restrictions outside his control. Previous service restrictions have been: property/equipment access, non-functioning covers, or non-functioning filtration/sanitation equipment. If not notified 24-48hrs in advance of our visit, a \$35 trip fee will be assessed in lieu of the service charge. We will be happy to repair/replace equipment if necessary, at first scheduling availability, but will cease maintenance services until repairs have been made. Barton Pool reserves the right to charge customers with cartridge filters for new cartridge elements if the current one(s) inhibit proper filtration. Standard mileage upcharges apply to all service and maintenance visits outside of 15 miles.

Our End of the Bargain:

Barton Pool Service vows to maintain a timely, professional and effective service within our control. Unfortunately, weather and other service constraints (rarely) must be accommodated. Reoccurring service dates may have to be performed on the next available day, when/if they fall on recognized major holidays (Memorial Day, July 4th & Labor Day) during the season or are forced to reschedule due to severe weather conditions. Reoccurring service customers that happen to fall on one of these days will be notified prior to, and confirmed again when rescheduled.

Home Owner Responsibilities:

Although you are part of the Barton Pool family now, we cannot see your backyard daily. Much can change due to weather conditions (extremely hot, or spring/summer storms), bather load conditions (awesome pool parties), or a furry friend joining us for a swim (Fido plays "MarcoPolo"). Please contact us if you notice any critical changes with the pool/spa that needs immediately addressed.

Please help us monitor **your water level** (should stay halfway into mouth of skimmer), your **return/jet pressure**, any **odd sounds from the pump or equipment pad** area, any drips, leaks, or "magically disappearing water", and any chemical changes/conditions between our visits. In Spring and Fall times particularly, **make sure skimmer baskets can still pull water properly** (1 leaf or bug is no big deal; if you can't see the bottom of the basket, you should definitely empty that basket). Please make sure your pool equipment is in working condition.

Please open your automatic cover daily for a few hours! The manufacturer recommends 4 hours each day; please strive for 2+. The health of the pool water, and the life of automatic cover fabric DEPEND ON IT. Similarly, this helps to ensure no drastic issues arise chemically/mechanically during the swimming season that can be caught early and prevented from becoming a more serious issue. Lastly, **keep an automatic cover pump on the pool cover.** Pop-up storms may inhibit Barton Pool Service from servicing your pool if it is unsafe to open the cover because of the amount of rainwater on it. We can provide cover pumps upon request.

If any issues or concerns arise please contact us at 317-735-2323. We're here for you!

Payment Terms:

Barton Pool Service requires a credit card to be placed on file for reoccurring service customers. All customers will be billed monthly for services rendered. Flat-rate labor charges of selected Service Level & Frequency will be billed at the end of each month for the month of service visits. A door hanger will be left each visit for homeowner notification of pool status, any instructions between visits, and what chemicals or products were used at each visit. Chemicals, products, or parts used during the duration of the month will be itemized on your door hanger, but only billed monthly so customers can see exactly what has been purchased and used.

By completing and submitting this information, you authorize Barton Pool Service to enter your property to perform above selected services, at above specified rates, and furthermore have read and understand the expectations of both the homeowner and Barton Pool Company as the service provider. This service agreement does not include opening or closing of the pool. All reoccurring service customers can add/change/stop services by calling 317-735-2323, otherwise services will continue to be completed and invoiced as scheduled until notified of pool closing (within 24hrs of maintenance appointment), if the closing service is not being performed by Barton Pool Company.

Name: _____

Address: _____

Primary Contact Number: _____

Alternate Contact Number: _____

Gate Code (if applicable): _____

Credit Card Number: _____

Exp: _____ CVV code: _____

Email (for invoice receipts): _____

Customer Signature

Date

Jeff Barton
Owner, Barton Pool Company

1/1/2021
Date